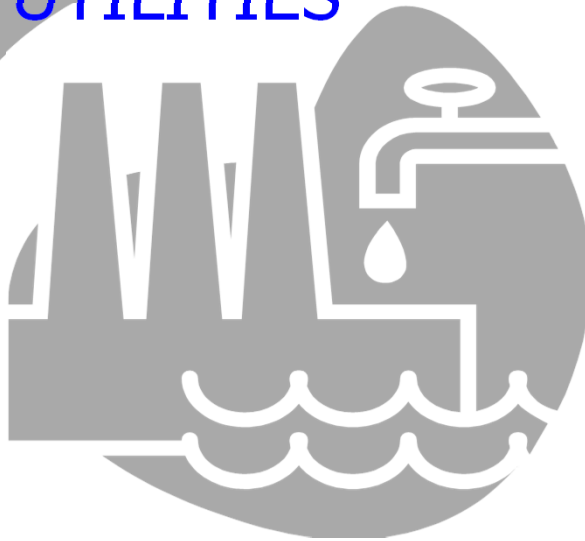




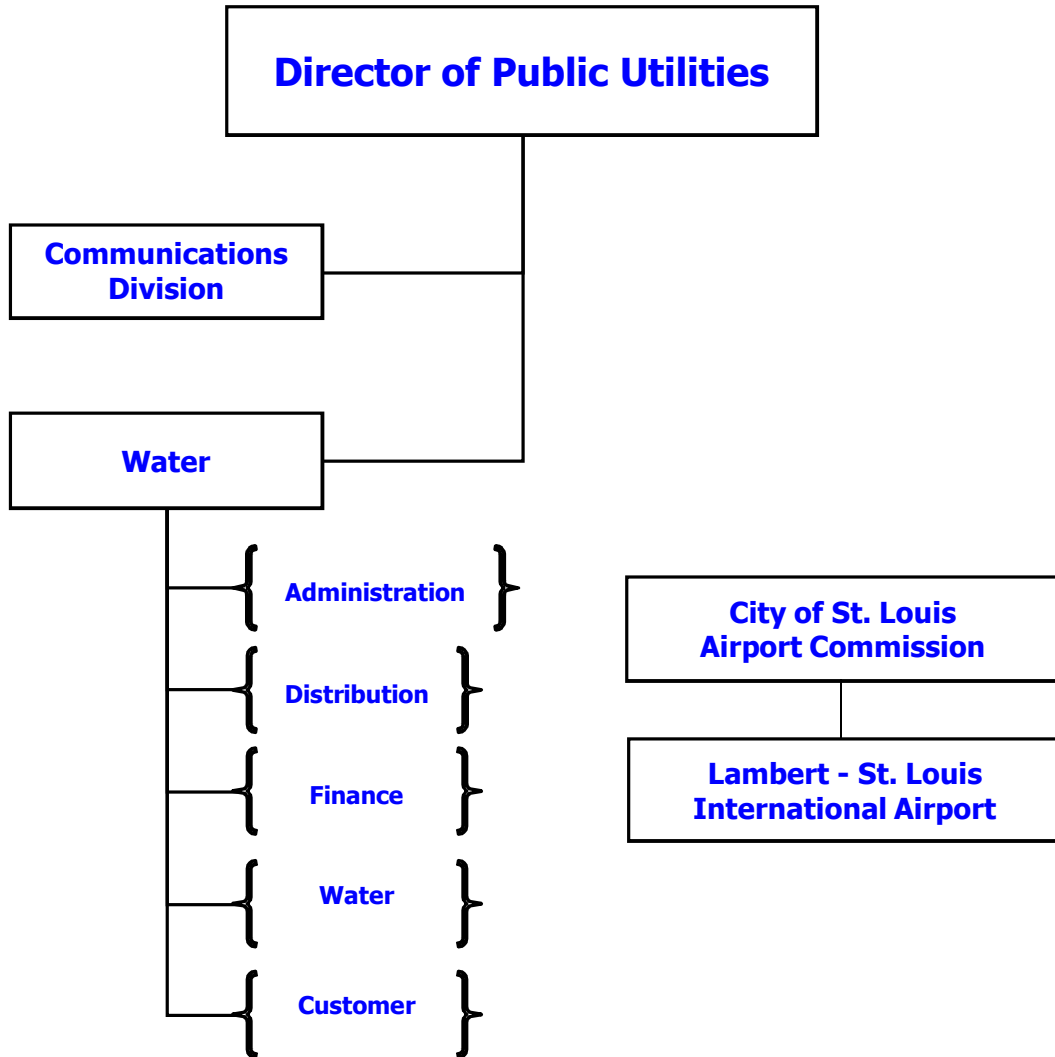
## PUBLIC UTILITIES



### DEPARTMENTAL RESPONSIBILITIES

#### *GOAL: EFFICIENT TRANSPORTATION AND UTILITIES*

- Efficiently provide a plentiful supply of the highest quality drinking water to City residents, businesses, and other valued customers.
- Provide an airport known for superior safety, operational efficiency, and service to customers and one that meets both current and future air travel needs of the St. Louis region.
- Provide the highest quality programming possible, enforce ordinances pertaining to telecommunications, and monitor the performance of the cable franchise grantee.



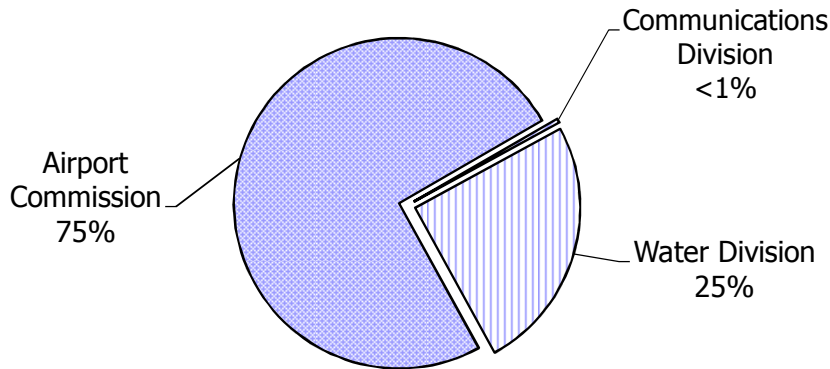
## PUBLIC UTILITIES

<b>BUDGET BY DIVISION</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
401 Communications Division	\$982,567	\$915,837	\$936,425
415 Water Division	51,932,602	57,586,303	56,354,415
420 Airport Commission	161,883,169	171,690,448	168,923,826
<b>TOTAL DEPARTMENT ALL FUNDS</b>	<b>\$214,798,338</b>	<b>\$230,192,588</b>	<b>\$226,214,666</b>

<b>PERSONNEL BY DIVISION</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
401 Communications Division	11.0	11.0	11.0
415 Water Division	341.0	342.0	342.0
420 Airport Commission	526.0	530.0	529.0
<b>TOTAL DEPARTMENT ALL FUNDS</b>	<b>878.0</b>	<b>883.0</b>	<b>882.0</b>

## PUBLIC UTILITIES

### FY16 DEPARTMENT FUND BUDGET BY DIVISION



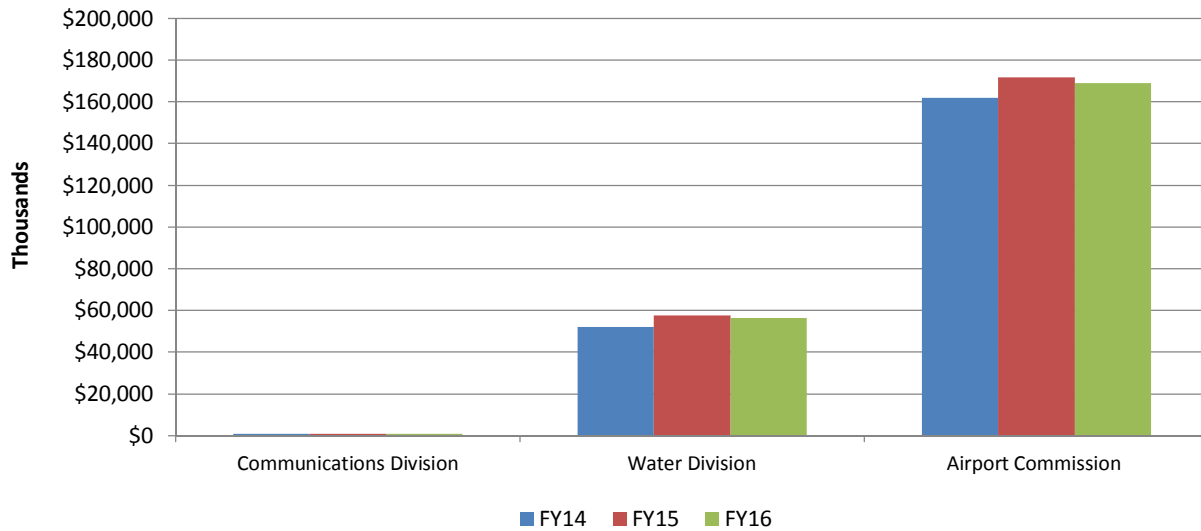
**TOTAL PUBLIC UTILITIES BUDGET \$226.2M**

## DIVISION HIGHLIGHTS

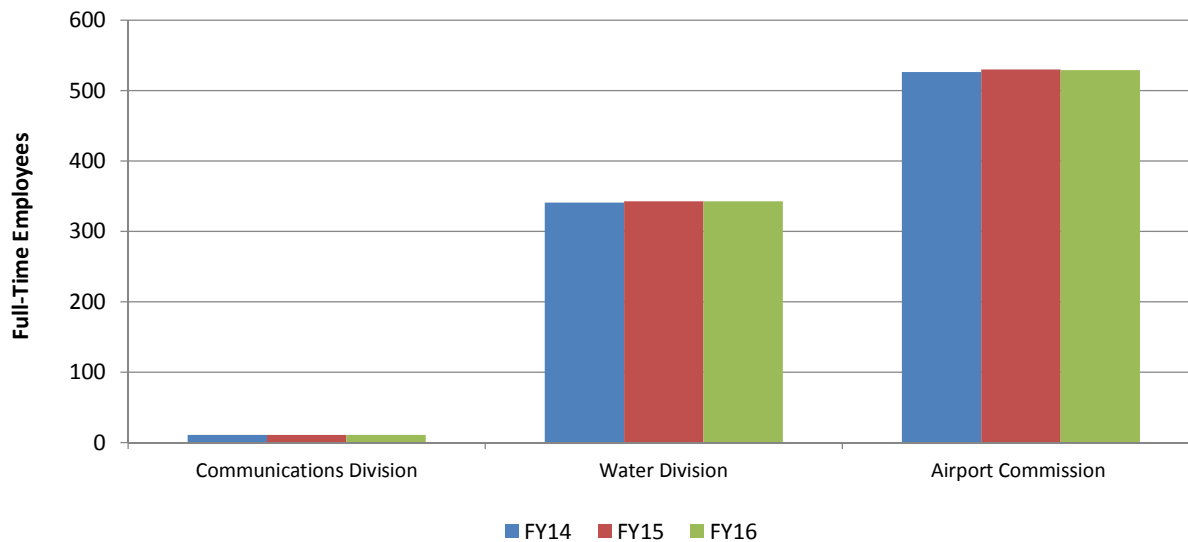
- In FY15, The Water Division retired \$4M in existing Water Revenue Bonds. In FY 16, the Water Division will retain \$600,000 to service Missouri Department of Natural Resources revolving loans.
- In FY15, The Airport launched a 2015-2020 Strategic Plan to build on a momentum of several transformation campaigns to improve the airport facilities, improve customer service and strengthen air service over the last several years. The 5-year strategic plan is built on a foundation for operational excellence with four core objectives:
  - Sustain and grow passenger air service
  - Strengthen financial stability
  - Create a positive and lasting impression for the region
  - Generate economic development
- In FY15, Communication's STLTV productions logged 11,000 production hours culminating in 404 productions.

## PUBLIC UTILITIES

### DEPARTMENT BUDGET HISTORY BY DIVISION

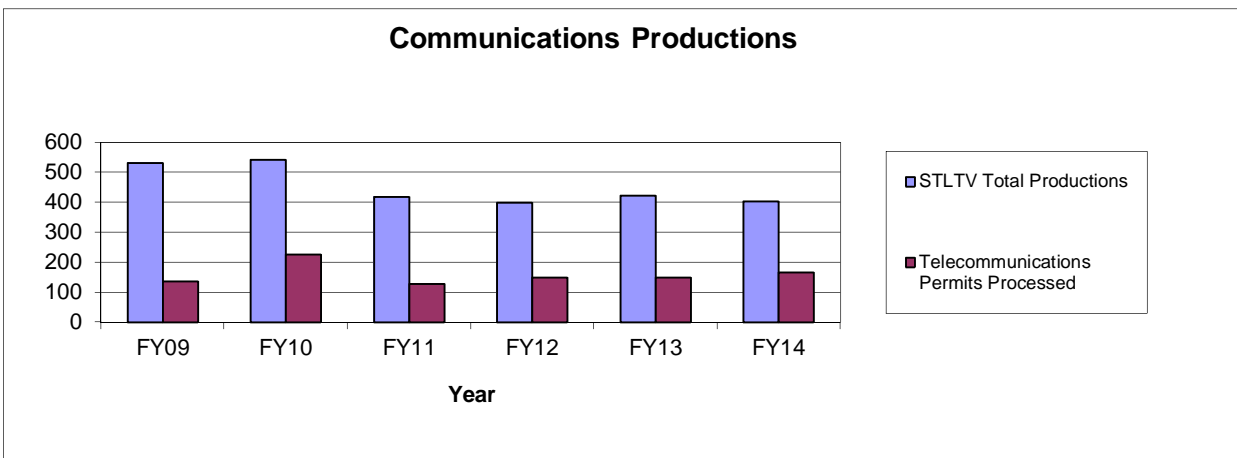
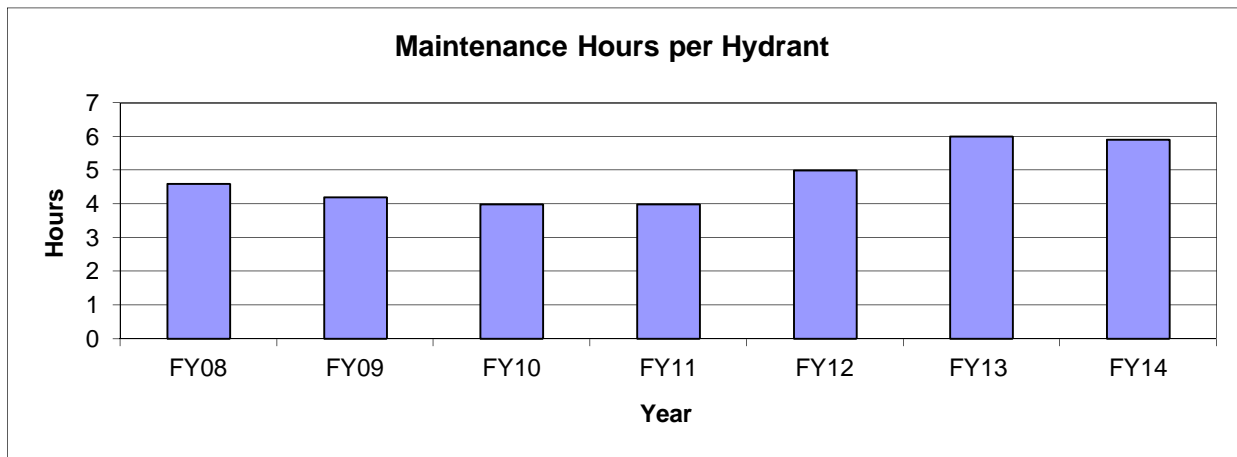
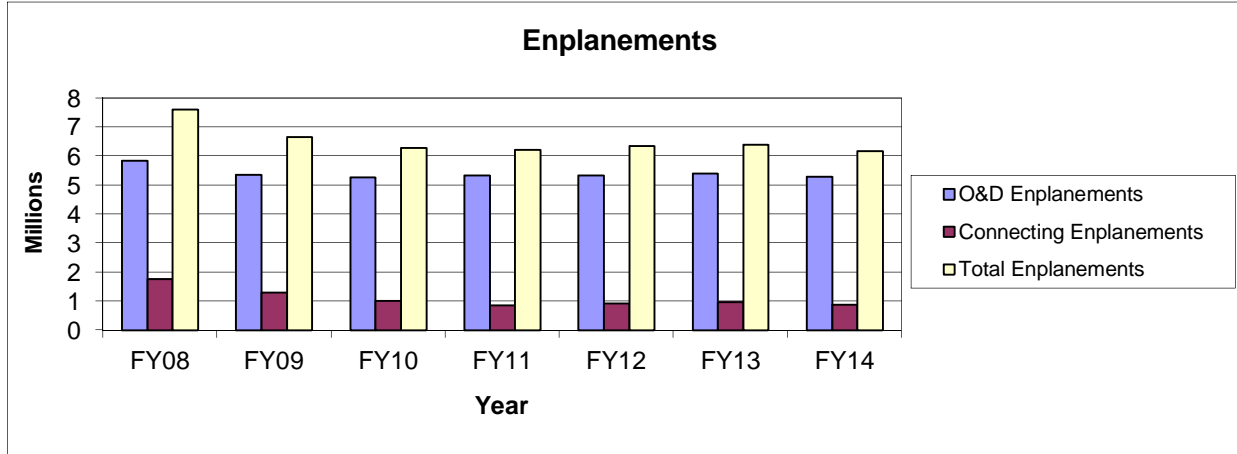


### PERSONNEL HISTORY BY DIVISION



## PUBLIC UTILITIES

### Selected Performance Measures



**Division:** 401 Communications Division

**Program:** Ø

**Department:** Public Utilities

## Division Budget **401**

### **MISSION & SERVICES**

The Communications Division enforces the cable franchise ordinances, and monitors the performance of the cable franchise grantee, resolving complaints received from subscribers. The division inspects cable installations and plant construction, enforces ordinances pertaining to telecommunications networks built by private businesses and institutions, maintains a television studio, and produces programming for government access channels.

### **PROGRAM NOTES**

In FY15, Communication's STLTV productions logged 11,000 production hours culminating in 404 productions.

### **PERFORMANCE MEASURES**

	<b>Actual FY14</b>	<b>Estimate FY15</b>	<b>Goal / Est. FY16</b>
STLTV Total Productions	404	550	550
Permits Processed	166	225	180
Permits Processed With All Partners <30 Days	95.0%	96.0%	97.0%

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
Personal Services	\$855,976	\$835,037	\$857,625
Materials and Supplies	27,058	29,800	29,800
Equipment, Lease, and Assets	11,457	5,500	5,500
Contractual and Other Services	23,802	45,500	43,500
Debt Service and Special Charges	0	0	0
<hr/>			
Cable Fund	\$918,293	\$915,837	\$936,425
Grant and Other Funds	\$64,274	\$0	\$0
<b>All Funds</b>	<b>\$982,567</b>	<b>\$915,837</b>	<b>\$936,425</b>
<hr/>			
<b>FULL TIME POSITIONS</b>			
General Fund	0.0	0.0	0.0
Other Funds	11.0	11.0	11.0
<hr/>			
All Funds	11.0	11.0	11.0

**Division:** 415 Water

**Program:** Ø

**Department:** Public Utilities

## Division Budget **415**

### **MISSION & SERVICES**

The Water Division's mission is to efficiently provide a plentiful supply of the highest quality water and outstanding service. The Water Division operates as an enterprise fund, that is that funds for providing water and related functions are derived from revenues that are generated by the division through both flat-rate and metered sales of water.

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
Personal Services	\$22,645,507	\$22,729,628	\$23,182,165
Materials and Supplies	10,368,400	11,316,200	11,083,400
Equipment, Lease, and Assets	1,950,727	2,830,500	3,009,150
Contractual and Other Services	12,940,387	16,470,615	18,482,172
Debt Service and Special Charges	4,027,581	4,239,360	597,528
<b>Total</b>	<b>\$51,932,602</b>	<b>\$57,586,303</b>	<b>\$56,354,415</b>
Grant and Other Funds	\$0	\$0	\$0
<b>All Funds</b>	<b>\$51,932,602</b>	<b>\$57,586,303</b>	<b>\$56,354,415</b>

### **FULL TIME POSITIONS**

Total	341.0	342.0	342.0
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**Division:** 415 Water  
**Program:** 01 Administration  
**Department:** Public Utilities

## Program Budget **415-01**

### **MISSION & SERVICES**

The Administration program provides overall direction and human resources support of the various operational sections of the Water Division. The program is responsible for the Kingshighway facility, division wide telephone systems, and office management functions for office of the Water Commissioner and Director of Public Utilities.

### **PROGRAM NOTES**

In FY15, The Water Administration Program completed a number of technology projects. The Division implemented a new host for virtual servers, replaced outdated T1 data links between sites with AT&T fiber connections for greater bandwidth and improved connection speeds. In FY16, IT will set up a backup internet connection at the Chain of Rocks Treatment Plant and implement intruder detection on the business network.

### **PERFORMANCE MEASURES**

	<b>Actual FY14</b>	<b>Estimate FY15</b>	<b>Goal / Est. FY16</b>
Avg. # of days taken to add new requested software	10	10	10
Avg. # of days to configure new PC's	10	5	5

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
Personal Services	\$2,274,700	\$2,296,008	\$2,367,845
Materials and Supplies	93,775	100,200	103,100
Equipment, Lease, and Assets	35,761	333,800	328,500
Contractual and Other Services	966,304	876,515	860,100
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$3,370,540</b>	<b>\$3,606,523</b>	<b>\$3,659,545</b>
Grant and Other Funds	\$0	\$0	\$0
<b>All Funds</b>	<b>\$3,370,540</b>	<b>\$3,606,523</b>	<b>\$3,659,545</b>

### **FULL TIME POSITIONS**

Total	20.0	20.0	21.0
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**Division:** 415 Water  
**Program:** 02 Distribution  
**Department:** Public Utilities

## Program Budget **415-02**

### **MISSION & SERVICES**

The Distribution program maintains and services valves, fire hydrants, and water mains. The program includes leak inspection, engineering, metering and tap services.

### **PROGRAM NOTES**

In FY15, the Water Distribution Division implemented distribution system improvements funded by MODNR Revolving Funds for Water Systems. In FY16, The Distribution Division plans to replace high mileage vehicles to improve response and repair times.

### **PERFORMANCE MEASURES**

	<b>Actual FY14</b>	<b>Estimate FY15</b>	<b>Goal / Est. FY16</b>
Work Hours per hydrant maint.	5.9	5.5	4.0
Work Hours per stop box repaired / replaced	3.8	3.6	3.2
Total # of meters with radio heads	10,500	13,500	16,000

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
Personal Services	\$7,592,363	\$7,805,429	\$8,195,101
Materials and Supplies	3,006,351	3,272,000	3,222,000
Equipment, Lease, and Assets	1,245,122	1,552,200	1,524,650
Contractual and Other Services	797,051	1,073,500	1,367,450
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$12,640,887</b>	<b>\$13,703,129</b>	<b>\$14,309,201</b>

### **FULL TIME POSITIONS**

Total	131.0	134.0	132.0
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**Division:** 415 Water  
**Program:** 03 Finance  
**Department:** Public Utilities

## Program Budget **415-03**

### **MISSION & SERVICES**

The Finance program mission is to provide financial coordination and review to other Water Division programs. All invoices are paid through the Finance program and all billing, other than water consumption, is invoiced through the program.

### **PROGRAM NOTES**

In FY15, The Finance Division billed over \$3.3M in miscellaneous charges and \$3.4M in wholesale water. Finance completed FY14 audit work ahead of schedule with no audit exceptions. In FY16, The Finance Division will implement the One Solution software system for the Finance section.

### **PERFORMANCE MEASURES**

	<b>Actual FY14</b>	<b>Estimate FY15</b>	<b>Goal / Est. FY16</b>
Cost per Invoice processed	\$ 18.00	\$ 17.50	\$ 17.25
Cost per Misc. Invoice Billed	\$ 12.40	\$ 12.25	\$ 12.00
Invoices Paid	8,800	8,800	8,800

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
Personal Services	\$694,404	\$641,115	\$638,962
Materials and Supplies	6,005	6,500	11,300
Equipment, Lease, and Assets	2,478	4,000	1,000
Contractual and Other Services	5,638,732	6,791,200	7,067,200
Debt Service and Special Charges	4,027,581	4,239,360	597,528
<b>Total</b>	<b>\$10,369,200</b>	<b>\$11,682,175</b>	<b>\$8,315,990</b>

### **FULL TIME POSITIONS**

Total	10.0	10.0	10.0
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**Division:** 415 Water  
**Program:** 04 Water Production  
**Department:** Public Utilities

## Program Budget **415-04**

### **MISSION & SERVICES**

The Water Production program operates two water treatment plants. At the Chain of Rocks (C/R) and Howard Bend (H/B) plants, large pumps deliver river water for treatment. The program maintains full compliance with federal, state, and local regulations concerning water quality, environmental impacts, and public health.

### **PROGRAM NOTES**

In FY15, The Water Production Division installed four turbidimeters at the Chain of Rocks Treatment Plant and twelve at the Howard Bend Water Treatment Plants. The Production Division also rehabilitated filters, clarifiers and flow meters at the treatment plants.

### **PERFORMANCE MEASURES**

	<b>Actual FY14</b>	<b>Estimate FY15</b>	<b>Goal / Est. FY16</b>
Primary Pumps in Repair at all times	80.0%	90.0%	98.0%
Process Control Problems solved within four hours	90.0%	90.0%	100.0%
Daily Call Response and Problem Resolution within two hours	100%	100%	100%

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
Personal Services	\$10,613,121	\$10,623,421	\$10,616,553
Materials and Supplies	7,253,492	7,930,000	7,735,500
Equipment, Lease, and Assets	631,852	940,500	1,155,000
Contractual and Other Services	4,816,073	6,825,600	8,251,522
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$23,314,538</b>	<b>\$26,319,521</b>	<b>\$27,758,575</b>

### **FULL TIME POSITIONS**

Total	152.0	151.0	152.0
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**Division:** 415 Water  
**Program:** 05 Customer Service  
**Department:** Public Utilities

## Program Budget **415-05**

### **MISSION & SERVICES**

Customer Service's mission is to provide professional and friendly services while meeting the fiscal and legal requirements of the Water division. The program is responsible for billing and collecting payments for water service from flat rate and metered customers. The program handles the investigation of damage claims against the Water division, including main breaks and vehicle and injury claims.

### **PROGRAM NOTES**

In FY15, The Customer Service Division accurately billed over \$49 million in water usage, answered 80,000 telephone calls for information or a change in service, and shut off 10,000 delinquent accounts. In FY16, the Division will work to decrease lost call volume and evaluate new billing software.

### **PERFORMANCE MEASURES**

	<b>Actual FY14</b>	<b>Estimate FY15</b>	<b>Goal / Est. FY16</b>
Lost Call Volume	9.8%	8.0%	6.0%
Sites Visited for Delinquency	23,500	23,500	23,500
Avg. Quarterly meter reads from radio transmitter per worker	10,000	10,500	10,500

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
Personal Services	\$1,470,919	\$1,363,655	\$1,363,704
Materials and Supplies	8,777	7,500	11,500
Equipment, Lease, and Assets	35,514	0	0
Contractual and Other Services	722,227	903,800	935,900
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$2,237,437</b>	<b>\$2,274,955</b>	<b>\$2,311,104</b>

### **FULL TIME POSITIONS**

Total	28.0	27.0	27.0
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**Division:** 420 Airport Commission

**Program:** Ø

**Department:** Public Utilities

## Division Budget 420

### **MISSION & SERVICES**

Lambert-St. Louis International Airport recognizes its role in maintaining the City of Saint Louis' status as a world-class city and is committed to providing an Airport known for its superior safety, operational efficiency and service to its customers. The Airport's vision includes providing a passenger friendly facility capable of meeting the current and future air travel needs of the St. Louis region.

### **PROGRAM NOTES**

In FY2015, Lambert completed many bond funded projects including the \$7 million Terminal 1 historic copper roof replacement and the completion of the \$70 million Airport Experience Project. The Airport Experience Project improved the airport grounds, upgraded the Terminal 1 interior and concourses, and improved airport signage on roadways leading to the airport.

### **PERFORMANCE MEASURES**

	<b>Actual FY14</b>	<b>Estimate FY15</b>	<b>Goal / Est. FY16</b>
O&D Enplanements	5,294,063	5,373,603	5,009,482
Connecting Enplanements	883,082	961,726	1,336,183
Total Enplanements	6,177,145	6,335,329	6,346,890

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY14</b>	<b>BUDGET FY15</b>	<b>BUDGET FY16</b>
Personal Services	\$40,793,688	\$40,509,645	\$40,271,728
Materials and Supplies	7,524,573	6,301,329	6,658,064
Equipment, Lease, and Assets	1,484,938	1,022,423	1,314,960
Contractual and Other Services	39,806,426	44,781,865	44,997,766
Debt Service and Special Charges	72,273,544	79,075,186	75,681,308
<b>Total</b>	<b>\$161,883,169</b>	<b>\$171,690,448</b>	<b>\$168,923,826</b>

### **FULL TIME POSITIONS**

Total	526.0	530.0	529.0
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